



## Tell us what you think about plans for your Doctor's Surgery



### Why will there be changes?

- Doctors and healthcare staff at your surgery are working hard so that everyone gets the care they need
- This is difficult because there are more people living in your area than there used to be
  - Surgeries are also much busier now because they offer lots of different support
- The changes will help your surgery carry on giving you the support and services you need



### What are the changes?

- We want to join these three surgeries together
  - Harbour View Healthcare
  - Manor Practice
  - Northbourne Medical Centre
- This is called a Merger
- The new name will be **Adur Health Partnership**





## What will the changes mean for me?

We understand that changes can be hard.  
We will try to answer questions that might be worrying you.



## Can I still see my usual doctor?

Yes



## Will my doctor be in the same building as before?

Your doctor will usually be in the same building.

If there is a change we will let you know.



## Do I still book appointments in the same way?

We want to make the best booking system for all patients. We will be working to improve it in different ways.

You will still be able to phone your surgery as usual.



## Will the opening hours still be the same?

Yes



## Will my medical records still be private?

Yes



## Will I still get my prescriptions?

Yes

If you order prescriptions online you may need to update your login. We will let you know if you need to.



## Will out of hours emergency arrangements be the same?

Yes

If we decide on any changes in the future they will be on our phone message or website.



## Have your Say

Contact us to let us know what you think about the plans.



## We are here to help

If you have more questions or are feeling worried please get in touch.



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